



SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN DIEGO

OFFICE OF THE FAMILY LAW FACILITATOR

ACCESS TO INFORMATION MADE SIMPLE (AIMS)

****NEW****

The Family Law Facilitator's Office (FLF) is pleased to announce the addition of two new services for self-represented litigants: Video Chats via Skype and a Message Board.

Video Chats – this new service allows a self-represented litigant (SRL) to schedule an appointment through the FLOW online appointment system to Skype with FLF staff for 15 minutes. The video chat is intended to provide the SRL with case specific information, next steps in the process, options to resolve issues, referrals to workshops, referrals to outside agencies if needed, and general family law information about processes and procedures.

Message Board - an SRL with an active family law case may register with the FLF for the online Message Board to view posted case information such as:

- Notice of a defect in a pleading or document that needs to be corrected before moving forward.
- Next steps in the process of the case.
- Reminder of upcoming hearings.
- Options available to resolve issues.
- Notice that an order has been prepared, filed and is available for pick up.
- Links to online court services, for example, the FLF FLOW online workshop appointment system, the Register of Actions, and Case Index Inquiry.
- Links to outside agency sites, such as the Department of Child Support Services, San Diego County Law Library, California Courts website, and other helpful resources.

Once registered, you will automatically receive an email when the FLF posts a message to your account. Go online to view the message, browse past messages, review court activity on your case through the court's Register of Actions, view upcoming hearing information, and links to other valuable family law resources.

Visit www.sdcourt.ca.gov, click on "Family," then "Self Help Services," for more information about these new services.

Funding for these services is made possible by a grant from the Court Innovations Grant Program administered by the Judicial Council of California.